

Roll – Out Training Workshop in Basrha (Jan. 17- 27, 2004): M&E Report

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1. Introduction

Monitoring & Evaluation of health projects is considered as the corner stone for the improvement of the performance by diagnosing erroneous activities and providing technical advices and support when needed.

Training workshops are considered among the vital requirements for the success of many strengthening health projects. And these workshops themselves require monitoring and evaluation to improve their future implementation by the feed back information gained from the participants.

M & E team has prepared a plan to monitor and evaluate all of the workshops held by the health care delivery team throughout their course including individual workshop and training assessment as well as an overall program activity assessment. These will be done by using the pre-designed M&E tool (evaluation questionnaire).

2. Objectives

The objectives of this M&E report:

- To analyze some of the variables related to the workshop participants like age, gender, profession, administrative position, and place of work.
- To provide the health care delivery team with a feedback report by revising the opinions of the participants about the training, and the benefit they got from the workshop.

3.Approaches:

In order to reach the above mentioned objectives, the monitoring and evaluation team designed a questionnaire form that is universal for all the workshops and submit this form to the health care delivery team. Participants filled these forms at the end of their workshop, data was processed using the EPI6 and Excel computer programs.

4. Results

The workshop was held in Basrha for 10 days . The total number of participants was 31. The mean age of the participants was 36.8 years \pm 7.56 SD, with a range between 29 – 56 years and a median of 34 years.

The sex distribution of the participants is displayed in table 1, where it shows that the participants were (45.2 %) males and (54.8 %) females.

Table 2 shows that all of the participants were from Basrha where the workshop was held.

Table 3 shows participants' professions where (96.8%) of the participants were working just as medical doctors, and only one of them (3.2%) was working as statistician.

Table 4 shows that (38.7%) of the participants were PHCCs managers, (6.5%) of them were people clinic managers, and (54.8) of them have other non specified administrative positions.

Table 5 is a comprehensive table showing the opinions of the participants about different aspects of the workshop. Nearly half (48.4%) of the participants considered the length of the workshop as short, (35.5%) of them found it just about right, (12.9%) of them considered it long, and only (3.2%) of them considered it as very short (Fig.1) . More than half of the participants (54.8%) found the workshop useful and (45.2%) of them found it very useful. (see figure 2 for detail).

Interestingly, no participant felt there was no improvement in their knowledge and skills. More than half of them (74.2%) reported a minor improvement, while the other (25.8%) of them felt that they had major improvement in knowledge and skills (see figure 3 for detail).

Nearly all of the participants reported positive impacts of the workshops on their work, with (77.4% just positive impact, 16.1% very positive impact = 93.5%), and only two (6.5%) participants reported no impact (see figure 4 for detail).

Nearly all of the participants were willing to participate in additional workshops in the future (74.2% very willing and 22.6 % just willing to participate = 96.8%), and only one participant was unwilling to participate in additional workshops (see Figure 5 for detail).

Participants' opinions of satisfaction about the trainers were distributed as (58.1%) just satisfied, (19.4%) very satisfied, (19.4%) unsatisfied, and (3.4%) were very unsatisfied (see figure 6 for detail).

Participants' overall satisfaction about the workshop was distributed as (74.2%) just satisfied, (19.4%) very satisfied, and only (6.5%) were unsatisfied.

Participants' Recommendations:

Six of the participants had no recommendations, and the others had one or more recommendations. These recommendations were shown in table 6.

Table 1. Sex distribution of the participants

| Sex | Frequency | % |
|------------|------------------|----------|
| Male | 14 | 45.2 |
| Female | 17 | 54.8 |
| Total | 31 | 100 |

Table 2. Distribution of participants by governorates

| Governorates | No. of Attendants | % |
|---------------------|--------------------------|----------|
| Basrha | 31 | 100 |

Table 3. Distribution of the participants by professions

| Profession | Frequency | % |
|-------------------|------------------|----------|
| Medical Doctor | 30 | 96.8 |
| Statistician | 1 | 3.2 |
| Total | 31 | 100 |

Table 4. Distribution of the participants by administrative positions

| Position | Frequency | % |
|-----------------------|------------------|----------|
| People clinic manager | 2 | 6.2 |
| PHCC Manager | 12 | 38.7 |
| Others | 17 | 54.8 |
| Total | 31 | 100 |

Table 5. Distribution of participants by opinions about the workshop

| Opinion about: | No. | % |
|---|------------|----------|
| 1-Workshop length | | |
| Too short | 1 | 3.2 |
| Short | 15 | 48.4 |
| Just about right | 11 | 35.5 |
| long | 4 | 12.9 |
| Too long | 0 | 0 |
| Total | 31 | 100 |
| 2-Workshop usefulness | | |
| Very useful | 14 | 45.2 |
| Useful | 17 | 54.8 |
| Unuseful | 0 | 0 |
| Total | 31 | 100 |
| 3-The improvement of their skills and knowledge | | |
| Major | 8 | 25.8 |
| Minor | 23 | 74.2 |
| No Improvement | 0 | 0 |
| Total | 31 | 100 |
| 4-Workshop impact on the participants work | | |
| Very positive | 5 | 16.1 |
| Positive | 24 | 77.4 |
| No impact | 2 | 6.5 |
| Total | 31 | 100 |
| 5-Participants' willing for additional participation | | |
| Very willing | 23 | 74.2 |
| Willing | 7 | 22.6 |
| Unwilling | 1 | 3.2 |
| Very unwilling | 0 | 0 |
| Total | 31 | 100 |
| 6- Participants' satisfaction about the trainers | | |
| Very satisfied | 6 | 19.4 |
| Satisfied | 18 | 58.1 |
| Unsatisfied | 6 | 19.4 |
| Very unsatisfied | 1 | 3.4 |
| Total | 31 | 100 |
| 7- Overall satisfaction about the workshop | | |
| Very satisfied | 6 | 19.4 |
| Satisfied | 23 | 74.2 |
| Unsatisfied | 2 | 6.5 |
| Very unsatisfied | 0 | 0 |
| Total | 31 | 100 |

Table 6 Participants' Recommendations

| Recommendations | No. |
|--|--------------------|
| 1- More attention to practical sessions (e.g. Computers, medical instruments) | 8 recommendations |
| 2- Need for transportation way (Bus) for the participants | 18 recommendations |
| 3- More attention to child mother diseases. | 8 recommendations |
| 4- Need for handbags to be distributed among the participants | 15 recommendation |
| 5- Need for more financial support for the participants | 5 recommendations |
| 6- Need for audio visual aids during teaching process | 12 recommendations |

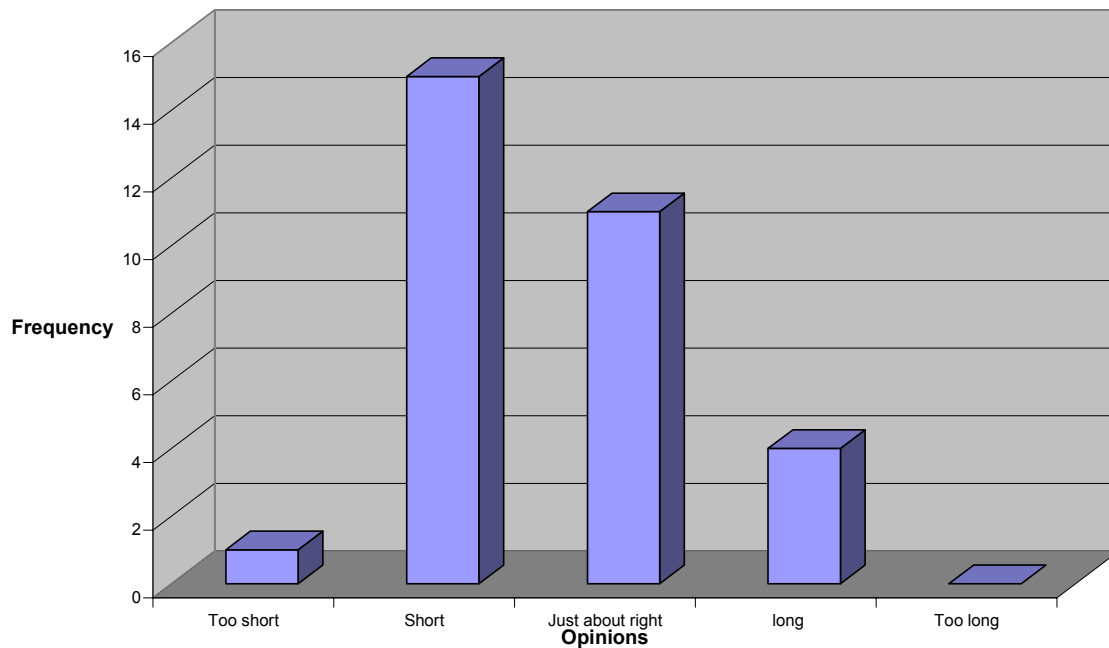


Figure 1 Distribution of participants by their opinions about workshop length

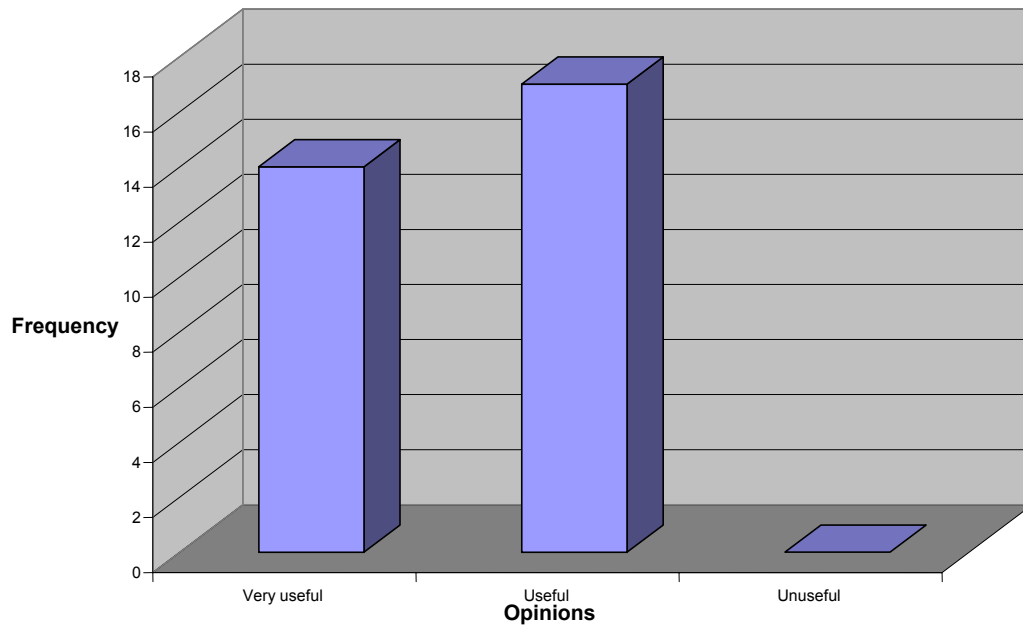


Figure 2 Distribution of participants by their opinions about workshop usefulness

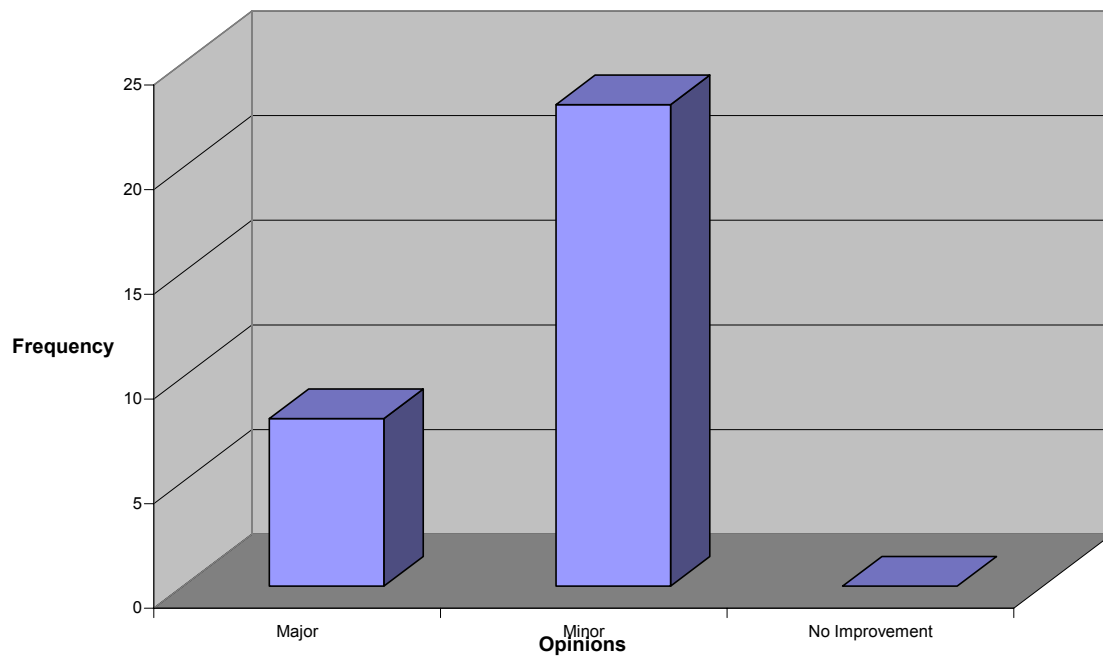


Figure 3 Distribution of participants by their opinions about skills & knowledge improvement

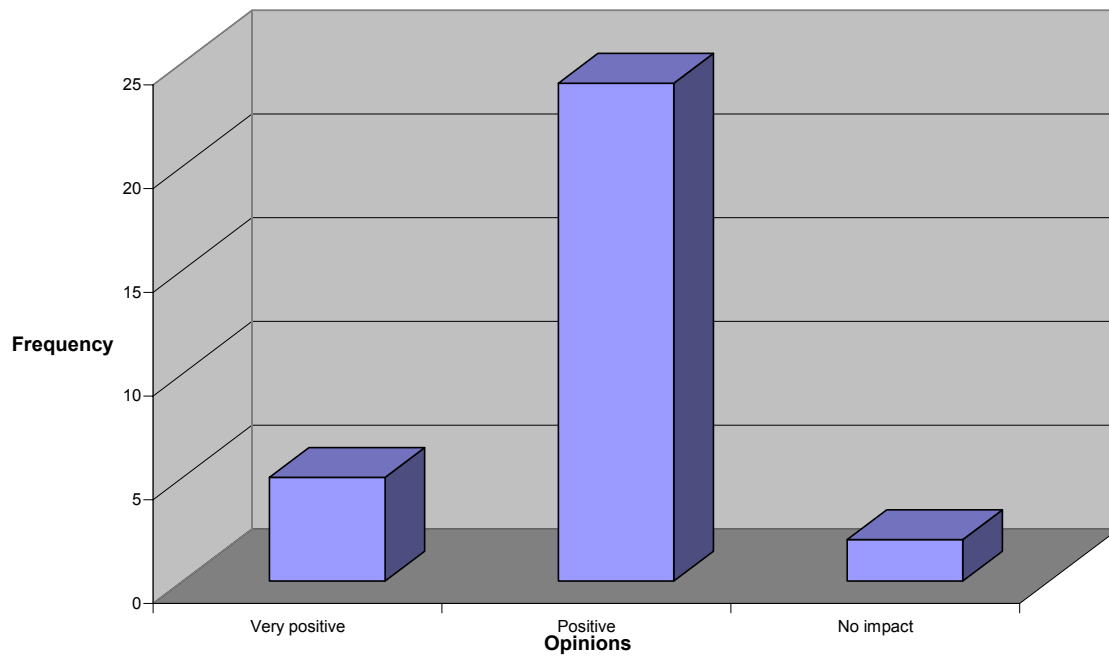


Figure 4 Distribution of participants by their opinions about impact on work

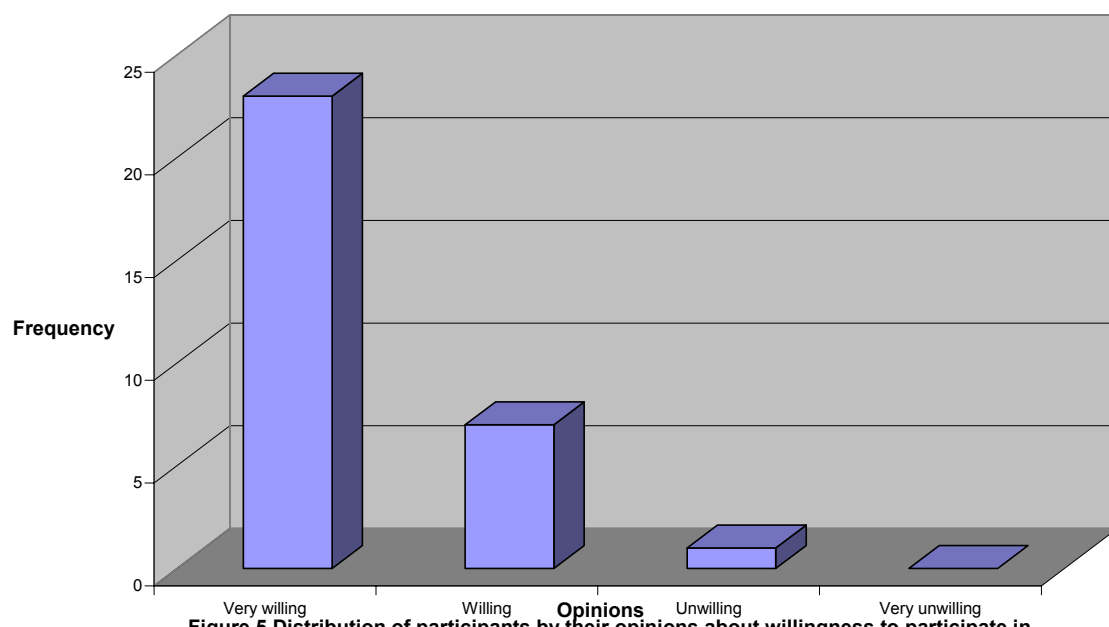


Figure 5 Distribution of participants by their opinions about willingness to participate in additional workshops

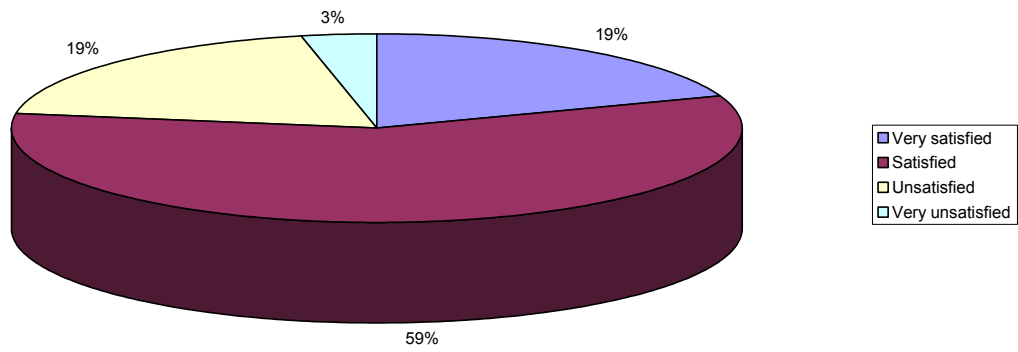


Figure 6 Distribution of participants by their opinions about their satisfaction of trainers

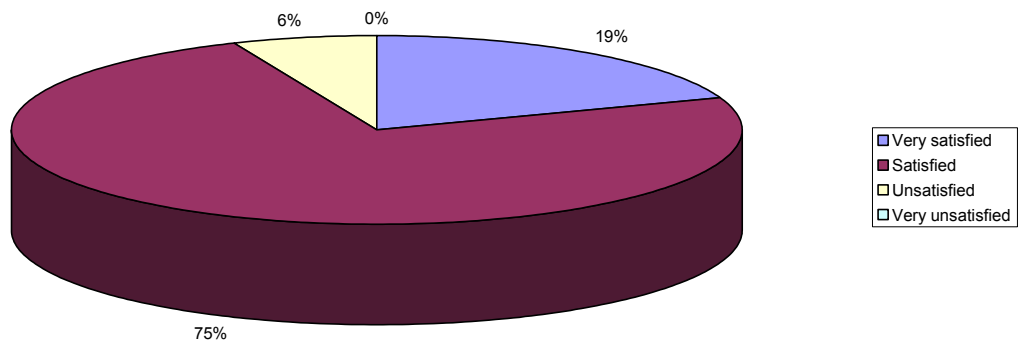


Figure 7 Distribution of participants by their opinions about their overall satisfaction of the workshop

5. Conclusions

- In this workshop the percentage of women is interestingly higher than men, this is a good indicator about the active participation of females in health care delivery in Basrha governorate. Most of them were of the middle age group .
- Nearly all of the participants were doctors working in PHCCs, people clinics, and DOH. There were some opinions about supporting the participants financially during the training, and if this will be applied it will make them more eager to actively participating in future similar workshops. Also many of them found difficulties in reaching the training center and they recommended the availability of any transportation mean (e.g. Bus) this is an important note that should be taken in consideration since there may be many doctors are willing to participate in similar workshop in the future but the transportation will be their obstacle.
- Few of the participants reported non satisfaction with the workshop, in terms of trainers' capacity and overall workshop quality but the majority were satisfied this reflects the different capacities of the trainers and the trainee in sending and receiving knowledge, respectively. It is strongly recommended that the trainers should use some teaching aids such as audio visual aids as this note has frequently appeared in this workshop and some of the previous ones.
- Nearly all of the participants reported that they were willing to participate in additional workshops this indicates that they got experience and benefit as it appeared in their opinions about the workshop impact and usefulness. The workshop team succeeded to achieve their objective and also to attract the attendants for further workshops.